



Ref. No: NIRT/Stores/AMC/ ISDN Digital and Analog phones/2023-24/

Date: 26.09.2023

ENQUIRY

Sealed quotations are invited on behalf of the Director, National Institute for Research in Tuberculosis, Chennai, for Annual Maintenance Contract of ISDN Digital and Analog phones, including intercom landline phone lines & instruments and all internal cabling work at all Departments of the NIRT campus, Chennai. Interested manufacturers/ dealers /suppliers/providers should inspect the lines connected to ISDN Digital IP EPABX (Matrix System) visit the site & submit their rates along with company/personal profile and job experience documents.

S. No.	Description	Quantity	Model
01.	Digital Extensions (Intercoms Line Cables service for the entire center)	32 Nos	Eternity ME 16S
02.	Analog Extensions (Intercoms Line Cables service for the entire center)	312 Nos	

The quotation superscribed as “AMC for ISDN Digital and Analog phones at NIRT Campus” addressed to The Director, ICMR-National Institute for Research in Tuberculosis, No.1 Sathyamoorthy Road, Chetpet, Chennai - 31 should reach this office latest by 16.10.2023 till 03.00 pm. The same may either be dropped at the tender box available at NIRT Stores or sent through Speed Post /Courier or by E-mail to nirtdirector.ps@icmr.gov.in with signature & seal in company letterhead latest by 16th October 2023 by 03.00 pm.

Mode of Service:

Preventive Maintenance should be done once in 2 months without fail.

1. Call should be attended within 24 Hours on-site response.
2. If the call is not completed within 48 Hours a replacement /stand-by should be provided.
3. The firm should preferably have experience in the maintenance of similar setups.
4. The firm should inspect the site once in **two months** and report to ICMR-NIRT. Digital /Analog phones will be supplied by ICMR-NIRT and necessary repair of work of the extension cabling has to be carried out by the selected vendor.
5. All the configurations may be inspected and stickers may be pasted at the time of AMC



Terms & Conditions:

1. The NIRT reserves the right to accept or reject the quotations without assigning any reasons thereof.
2. Any decision taken by the Director, NIRT at any point of time in connection with this process shall be final and conclusive, and no claim or dispute from any Quarter in this regard shall be entertained. The last date may be extended subject to requirement.
3. No advance payment will be made before executing the contract. The payment will be made on rendering the services in two installments one on completion of the first half of Six months and the other on completion of one year with satisfactory report of end users.
4. NIRT, Chennai will not be responsible for any delay or late receipt of quotations and quotations received late will not be considered at any cost.
5. No extra payment will be made on account of transportation, handling, loading unloading, labour charges, etc.
6. While submitting the quotations, the rate against each work and net amount to be paid, GST, etc. should be specified separately.
7. The bidder must inspect the site and submit site inspection report along with the quotation in their company letterhead.
8. The bidders must submit GST Certificate, Company Registration Certificate, Site Inspection Certificate/ Undertaking in their letter head along with Authorization Certificate or ISO Certificate along with the quotation document.


ADMINISTRATIVE OFFICER

Cc: Bills section
A & B section
HOD - Maintenance Dept.