

### Bid Document

Bid Details	
<b>Bid End Date/Time</b>	10-12-2022 11:00:00
<b>Bid Opening Date/Time</b>	10-12-2022 11:30:00
<b>Bid Offer Validity (From End Date)</b>	180 (Days)
<b>Ministry/State Name</b>	Ministry Of Health And Family Welfare
<b>Department Name</b>	Department Of Health Research
<b>Organisation Name</b>	Indian Council Of Medical Research (icmr)
<b>Office Name</b>	Icmr National Institute For Research In Reproductive Health, Mumbai
<b>Item Category</b>	Laundry Service - Commercial/Residential/Transport/Industrial Purpose
<b>Contract Period</b>	1 Year(s)
<b>Past Experience of Similar Services required</b>	Yes
<b>MSE Exemption for Years Of Experience and Turnover</b>	Yes
<b>Startup Exemption for Years Of Experience and Turnover</b>	Yes
<b>Document required from seller</b>	Experience Criteria,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
<b>Bid to RA enabled</b>	No
<b>Type of Bid</b>	Two Packet Bid
<b>Time allowed for Technical Clarifications during technical evaluation</b>	2 Days
<b>Estimated Bid Value</b>	150000
<b>Evaluation Method</b>	Total value wise evaluation

#### EMD Detail

Required	No
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#### ePBG Detail

Required	No
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## Splitting

Bid splitting not applied.

## MSE Purchase Preference

MSE Purchase Preference	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.
4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
5. Past Experience of Similar Services: The Bidder must have successfully executed / completed at least one single order of 80 % of the Estimated Bid Value or 2 orders each of 50 % of the Estimated Bid Value or 3 orders each of 40 % of the Estimated Bid Value for similar service(s) in last three years to any Central / State Govt Organization / PSU / Public Listed Company. Copies of contracts / work orders and documentary evidence of successful execution / completion in support of Past Experience of Similar Services along with names, address and contact details of clients shall be uploaded with the bid for verification by the Buyer.

## Additional Qualification/Data Required

Scope of work:[1669784260.pdf](#)

## Laundry Service - Commercial/Residential/Transport/Industrial Purpose ( 700 )

### Technical Specifications

Specification	Values
<b>Core</b>	
Type of Space	Office/Commercial/ Institutions/Residential/Public Transport/Hotels

<b>Specification</b>	<b>Values</b>
Type of Laundry service	Leasing & Laundry (with Pickup & Drop Service)
Type of Laundry Solution	As required for the clothes As per Scope of Work
Cycle	Weekly
Frequency	1
Average profit in the past three years should be positive(Documentary evidence to be submitted by Service Provider)	No
X number of employees on payroll of Service Provider(Documentary evidence to be submitted by Service Provider)	Less than 50
Unit of Laundry	Numbers
Quantity Range	600
Size of Laundry	As per scope of Work
<b>Addon(s)</b>	
Ironing	Yes
Steam Ironing	No
Starching	No
Bleaching	No
Single Packaging	No
Combined Packaging	Yes
RFID Tag required	No

#### **Additional Specification Documents**

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#### **Consignees/Reporting Officer**

<b>S.No.</b>	<b>Consignee/Reporting Officer</b>	<b>Address</b>	<b>Weight in Kg per month / Number of Cloths per month</b>	<b>Additional Requirement</b>

S.No.	Consignee/Reporting Officer	Address	Weight in Kg per month / Number of Cloths per month	Additional Requirement
1	Akanksha Ankush Dalvi	400012,NATIONAL INSTITUTE FOR RESEARCH IN REPRODUCTIVE HEALTH JEHANGIR MERWANJI STREET, PAREL MUMBAI 400012 MAHARASHTRA	700	<ul style="list-style-type: none"> <li>Total weight in Kg / Number of Pieces for Ironing per month : 700</li> <li>Total weight in Kg / Number of Pieces for combined packaging per month : 700</li> <li>Number of months within contract period : 12</li> </ul>

## Buyer Added Bid Specific Terms and Conditions

- Experience Certificate for the supply of the same to any Govt/ PSU/ any renowned private organisation along with Supply/ Purchase Order.
- If the agency is registered under MSME or NSIC, then EMD exemption certificate needs to be enclosed.
- Generic**

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 50 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 50% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

### 4. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

### **TERMS & CONDITIONS:**

- The successful tenderers will have to submit Demand Draft / Bank Guarantee in favour of Director, NIRRH, equivalent to Rs. 10,000.00 (towards security of performance), which will be retained till the completion of contract period, starting from date of award of. The Director reserves the right to exempt from said submission in case of low value orders.
- The maximum response time would be 24 hrs. 0.1% of Basic Cost as penalty per week till the contract period completion would be applicable.
- The Director, NIRRH, reserves the right to call for break-up of the quotation if it is found necessary.
- The clothes taken for service should be supplied within 04 days after satisfactory service unless specified otherwise. The payment will be arranged as per extant Government Rules and

## Regulations.

5. The prices quoted shall be firm for the duration of contract period. The tendered price should be quoted as the basic cost, without taxes and duties which may be indicated separately.
6. Conditional offers will not be accepted and liable to be rejected without any further reference.
7. The Director, ICMR-National Institute for Research in Reproductive and Child Health (NIRRCH), Mumbai reserves the rights to accept or reject any lowest tender in full or in part of any tender or all tenders without assigning any reasons and cancel the tender at any stage of the tender process.
8. No infrastructure, machineries, vehicles, will be provided by the ICMR-NIRRCH. The interested agencies should have the requisite infrastructures machineries, vehicles, and qualified personnel's.
9. ICMR-NIRRCH reserves the right to cancel the contract agreement or to withhold the payment (which may be deemed fit according to situation) in the event of non-commencement or unsatisfactory performance of the work contract. In such eventuality the institute further reserves the right to get the work done from open market or through other agencies. In such cases, vendor/agency will be blacklisted for a period of 2 years from participating in such type of tender floated by the institute and their earnest money/security deposit will be forfeited.
10. The contract with the selected bidder shall be made initially for a period of one year and extendable on yearly basis based on performance on mutually agreed condition.
11. The bidder/agency selected through this tender shall indemnify the institute against all other damages/charges and expenses for which the institute may be held liable to pay on account of the negligence of the bidder or his employees or any person under his control whether in respect of accident, injury to the person or damages to the property of any member of the public or any person or in executing the work or otherwise and against all claims and demands thereof.
12. If any information furnished by the bidder is found to be incorrect at any time, the contract is liable to be terminated without any notice and the security deposit is liable to be forfeited by the institute.
13. The bidder shall comply with the labor laws applicable and this Institute shall not be responsible for any litigation/default from agency side.
14. The complete job of collecting of dirty linens from earmarked place/places to supply of cleaned linens to earmarked place/places shall be carried out by the bidder. (i.e. sluicing, washing, hydro-extraction, drying, repairing of the linens, ironing/calendaring, storing and issue or distribution of cleaned linen).
15. The tenderer will be wholly responsible for providing laundry services in the institute. The linen must be washed and ironed properly up to the satisfaction of institute authorities. If any defect, damage or deficiency is noticed, payment in part or full may be held & penalty may be imposed.
16. The firm will segregate torn linen at the time of sorting before washing process is commenced & report to designated officer.
17. No escalation of rates quoted will be allowed during the period of contract. The agency will honor the Fall Clause in case it provides services at a reduced rate in any other establishment.
18. The agency/bidder shall not engage any sub-contractor or sublet/transfer the contract to any other agency/person in any manner.
19. Terms of Payment: The monthly bills will be raised by the vendor, based on actual work done during the said month after satisfactory verification by the designated officials and same shall be payable by ICMR-NIRRCH.
  20. After due evaluation of the bid, Institute will award the contract to the responsive Bidder who has quoted the lowest average price for the services to be rendered.
21. The Bidder should not have been banned / de-listed / black listed / debarred from business by Government of India or any State Governments of India.
22. The Bidder shall bear all costs associated with the preparation and submission of his bid, and the Purchaser will in no case be responsible or liable for these costs, regardless of the conduct or outcome of

the bidding process.

23. The successful tenderers will have to enter into an Agreement
24. The prices quoted shall be firm for the duration of contract period.
25. The payment terms would be governed by the extant Government of India Rules and Regulations.
26. Conditional offers will not be accepted and are liable to be rejected without any further reference.
27. The successful bidder should undertake to extend the validity of the Bank Guarantee, if offered as security deposit and performance guarantee, in case, the tendered work is delayed beyond the validity period of the Bank Guarantee.
28. Any of the disputes if arise between the Supplier/Tenderer and the NIRRCH/ICMR shall be resolved by the sole arbitrator which will be appointed by mutual consent of both the parties thereof failing which one of the Director of other Institute of ICMR in Mumbai (NIIH or NIV) shall be appointed within 30 days from the date of cause of action of dispute and the award as may be given by the sole arbitrator shall be binding on both the parties within the Civil Jurisdiction of Hon'ble High Court of Bombay.

## **Disclaimer**

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity/restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and/or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents/clauses shall also be null and void. If any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations. Also, GeM does not permit collection of Tender fee / Auction fee in case of Bids / Forward Auction as the case may be. Any stipulation by the Buyer seeking payment of Tender Fee / Auction fee through ATC clauses would be treated as null and void.

This Bid is governed by the [General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

**---Thank You---**