

### Bid Document

<b>Bid Details</b>	
<b>Bid End Date/Time</b>	06-08-2022 11:00:00
<b>Bid Opening Date/Time</b>	06-08-2022 11:30:00
<b>Bid Offer Validity (From End Date)</b>	65 (Days)
<b>Ministry/State Name</b>	Ministry Of Health And Family Welfare
<b>Department Name</b>	Department Of Health Research
<b>Organisation Name</b>	Indian Council Of Medical Research (icmr)
<b>Office Name</b>	Icmr National Institute For Research In Reproductive Health, Mumbai
<b>Item Category</b>	AMC of Integrated Security and Surveillance System - Remote Video Monitoring, Theft Prevention, Vandalism Deterrence, Employee Safety, Outdoor Perimeter Security, Visitor Management, Building Management System, Facility/Asset Protection, Monitor Oper..
<b>Contract Period</b>	1 Year(s)
<b>Years of Past Experience Required for same/similar service</b>	3 Year (s)
<b>Past Experience of Similar Services required</b>	Yes
<b>MSE Exemption for Years Of Experience and Turnover</b>	Yes
<b>Startup Exemption for Years Of Experience and Turnover</b>	Yes
<b>Document required from seller</b>	Experience Criteria *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
<b>Bid to RA enabled</b>	No
<b>Time allowed for Technical Clarifications during technical evaluation</b>	2 Days
<b>Floor Price</b>	This bid has been created/published with floor price(minimum value) selected by the Buyer. Service Providers are advised to quote above the minimum floor value.
<b>Estimated Bid Value</b>	30000
<b>Evaluation Method</b>	Total value wise evaluation
<b>Financial Document Indicating Price Breakup Required</b>	Yes

**EMD Detail**

Required	No
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**ePBG Detail**

Required	No
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**Splitting**

Bid splitting not applied.

**MSE Purchase Preference**

MSE Purchase Preference	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria". If the bidder is OEM of the offered products, it would also be exempted from the "OEM Average Turnover" criteria. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria". If the bidder is OEM of the offered products, it would also be exempted from the "OEM Average Turnover" criteria. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid data sheet (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
4. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.
5. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
6. Past Experience of Similar Services: The Bidder must have successfully executed / completed at least one single order of 80 % of the Estimated Bid Value or 2 orders each of 50 % of the Estimated Bid Value or 3 orders each of 40 % of the Estimated Bid Value for similar service(s) in last three years to any Central / State Govt Organization / PSU / Public Listed Company. Copies of contracts / work orders and documentary evidence of successful execution / completion in support of Past Experience of Similar Services along with names, address and contact details of clients shall be uploaded with the bid for verification by the Buyer.

**Additional Qualification/Data Required**

**Scope of Work:** [1658898618.pdf](#)

**Payment Terms:** [1658898945.pdf](#)

Details of the Premises/Layout:[1658898963.pdf](#)

Financial Breakup Required:[1658899173.pdf](#)

**AMC Of Integrated Security And Surveillance System - Remote Video Monitoring, Theft Prevention, Vandalism Deterrence, Employee Safety, Outdoor Perimeter Security, Visitor Management, Building Management System, Facility/Asset Protection, Monitor Oper.. ( 77 )**

**Technical Specifications**

Specification	Values
<b>Core</b>	
ISS Components	Remote Video Monitoring , Theft Prevention , Vandalism Deterrence , Employee Safety , Outdoor Perimeter Security , Visitor Management , Building Management System , Facility/Asset Protection , Monitor Operations
AMC Type	Comprehensive
Components to be covered under AMC	Hardware
Cost for Consumables Materials	Consumables to be provided by Service Provider (included in the contract cost)
Type of Premises	Institutes , Residential , Clinics or Hospital
Control Unit Type	Command Control Centre
Preventive Maintenance	Depending upon the system as mentioned in the Scope of work
Data Backup and Recovery Required	Yes
Event Analysis & Critical Reporting	Incident Analysis & Reporting
Manpower (Technical Support Engineer / Resident Engineer) Deployment	Not Required
<b>Addon(s)</b>	
<b>Additional Details</b>	
No. of Locations for manpower deployment	5
No. of manpower required per location	1

**Additional Specification Documents**

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**Consignees/Reporting Officer**

S.No.	Consignee/Reporting Officer	Address	Quantity	Additional Requirement
1	Ragini Nitin Kulkarni	401601,Model Rural Health Research Unit (MRHRU) Sub District Hospital, Agar, Dahanu, District - Palghar - 401 601	02	N/A
2	Konari Rama Rao	400012,NATIONAL INSTITUTE FOR RESEARCH IN REPRODUCTIVE HEALTH JEHANGIR MERWANJI STREET, PAREL MUMBAI 400012 MAHARASHTRA	75	N/A

## Buyer Added Bid Specific Terms and Conditions

1. Experience Certificate for the supply of the same to any Govt/ PSU/ any renowned private organisation along with Supply/ Purchase Order.
2. If the agency is registered under MSME or NSIC, then EMD exemption certificate needs to be enclosed.
3. **Generic**

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

4. **Generic**

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 50 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 50% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

5. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

1. The payment is subject to the actual number of CCTV systems under the contract. Bidders have to submit their rate breakup when asked for.
2. All emergency and breakdown calls must be attended free of cost.
3. The Preventive Maintenance service has to be done only during the Office hours i.e., 9:00 am to 05:30pm on working days & ICMR - NIRRH will not be responsible for any accidental human causality / loss if any.
4. The servicing may be carried out in the Institute as far as possible and shall be executed without any loss or damage to the ICMR NIRRH properties.
5. Agency will suggest parts to be replaced and on approval by the Institute, the same may be replaced by them. The parts will be supplied by the Agency.
6. The Institute shall not be liable to make payment over and above the Comprehensive Maintenance Contract. All types of repair and replacement of spare parts shall be covered under the comprehensive Maintenance Contract if awarded.
8. No advance payment will be made in any case.
9. Payment will be done in four instalments (after providing the service reports only signed & name with designation by the end user and to be submitted to the Stores section, ICMR NIRRH

10. Each payment will be subject to Tax Deduction at Source (TDS) at the rate applicable from time to time.
11. ICMR NIRRH will not provide any transportation and accommodation for the Engineers / representatives for attending services and have to make their own arrangements.
12. The contract may be terminated at any time by either party provided reasonable justification given in writing with 03 months' prior notice. However, in case of non-compliance of terms and conditions, the contract may be terminated by the Director without any notice.
13. Any dispute arising out of this contract will be settled amicably between the parties.
14. All disputes are subject to the exclusive jurisdiction of competent court / forum in Mumbai, India only
15. No other condition of the firm is acceptable.

## Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity/restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and/or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents/clauses shall also be null and void. If any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations. Also, GeM does not permit collection of Tender fee / Auction fee in case of Bids / Forward Auction as the case may be. Any stipulation by the Buyer seeking payment of Tender Fee / Auction fee through ATC clauses would be treated as null and void.

This Bid is governed by the [General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

**---Thank You---**