No. Z.28013/2/2010 HR Government of India Ministry of Health & Family Welfare Department of Health Research

Nirman Bhawan, New Delhi. Dated the 11 July, 2010.

To

The Director General, Indian Council of Medical Research. Ansari Nagar, New Delhi.

Subject:

Guidelines for dealing the letters/communications received from the Members of Parliament- regarding.

Sir,

I am directed to forward herewith this Ministry's Coordination Section's O.M. No. Z.17016/2/2010-Cdn-1 dated 28th June, 2010 alongwith enclosures on the subject mentioned above for information/ compliance.

Yours faithfully,

(MOHD. SALEEM)

UNDER SECRETARY TO THE GOVT. OF INDIA TELE.NO.23061986

Encls: As above

SAO (Adm-II) JAJ 13/29/12

পাহরীয় আয়ুর্বিস্তাদ অনুর্বহান গাইর INDIAN COUNCIL OF MEDICAL RESEARC RAMALINGASWAMY BHAWAN

असारी नगर, नई दि Ansari Nagar, New

No.Z-17016/2/2010-Cdn-I Government of India Ministry of Health & Family Welfare (Coordination -1 Section)

> Nirman Bhavan, New Delhi- 110 108 Dated: June 28, 2010

OFFICE MEMORANDUM

Sub: Guldelines for dealing the letters/communications received from the Members of Parliament - regarding.

The undersigned is directed to circulate a copy of the D.O. letter No. 1/48/9/2010-Cab. dated 16.6.2010 received from Cabinet Secretariat on the above mentioned subject for information and appropriate action accordingly.

It is further requested that this circular may be given wide publicity and circulated to all subordinate offices, organizations, autonomous bodies, agencies etc. under the control of your Division.

> (Raj Singh) Under Secretary to the Government of India

Encls: As above

DG, DGHS

JS(PH)/ JS(HR)/JS(R)/ JS(P)/ JS(Proct)/ JS(A)/JS(NCD)/JS(RCH)/JS(BN)/ED(JSK)/CCA/EA

All Autonomous Bodies

Dy. Director (Prem Prakash) with the request to circulate it to ail concerned.

Technical Director, NIC, Nirman Bhawan, New Delhi.

भारतीय आयुर्विज्ञान अनुसंधान परिष

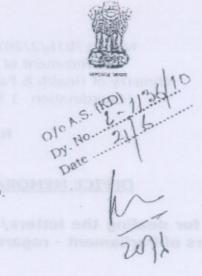
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Dy. No. 1111 2216

DR MRUTYUNJAY SARANGI Tel: 2301 2697

Tel: 230 1 2037

D.O. No.1/48/9/2010-Cab.

Dear Secretary,



मंत्रिमण्डल सचिवा उद्ध राष्ट्रघति भवन, नई दिल्ला 11000 ADDITIONAL SECRETARY CABINET SECRETARIA RASHTRAPATI BHAWAN NEW DELHI - 110004

अपर सचिव

June 16, 2010

As you are aware, detailed guidelines have been laid down in the Manual of Office Procedure for dealing with letters/communications received from the Members of Parliament. These guidelines have also been reiterated from time to time for ensuring strict compliance.

I wish to inform you that instances have been brought to the notice of the Prime

- Minister where the existing guidelines are not being followed scrupulously by the Chairman-cum-Managing Directors (CMDs) and General Managers (GMs) of the nationalized banks. Further, there has been unusual delay in acknowledging and replying such communications in some cases. Very often the replies are being sent at very junio levels, disregarding the guidelines and the protocol.
- 3. May I, in view of the above, request that all the heads of the attached and subordinate offices, organizations, autonomous bodies, agencies under the administrative control of your Ministry/Departments including the OMDs of nationalizations, insurance companies etc. be advised to strictly comply with the laid down guidelines/instructions and ensure prompt handling of such references at appropriate levels.
- 4. I shall be grateful if you could advise me of the action taken in the matter.

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Yours sincerely,