

20/10/2016

5th Floor, Sardar Patel Bhavan, Sansad Marg
New Delhi-110001, dated: 5th October, 2016

OFFICE MEMORANDUM

Subject: Government officials availing services of Matrix Mobile Company during their official abroad.

As per Paragraph 51 of the Central Secretariat Manual of Office Procedure (CSMOP), 'Telephonic Communications' is also one of the forms and procedure of communication. It has been noted that whenever central Government Officials proceed on foreign tour abroad, they are approached by the representatives of the mobile companies wherein they try to present that the company is providing them with a very lucrative offer like free incoming calls, cheap initiation calls, free data usage etc. They also indicate that the amount charged will be as per usage. These companies, however, try to conceal information that the rental charges will also be charged on daily basis, which is a hefty sum.

2. Further, it is also seen that the services of these mobile companies are not available in the remote interior parts of some of the foreign countries. The internet services also do not work in some of the countries, which have blocked the sites of Yahoo, Google, You Tube and Face Book. These countries have their own internal internet facility through which one has to open his/her gate of internet. This catches everyone unaware, takes time and also one misses the bus.

3. On return from their foreign tours the officials are faced with a mobile phone bills which are not in consonance with the services provided and the quality of service. These days the Government reimburses the mobile phone bills of Government officials during their tours abroad. Many of the Government servants foots the bills from their own side. In case of hugely inflated bills the mobile companies are profiteering without having provided the actual service. This amounts to actually creating money from out of the air. In this regard, a copy of mobile telephone bill of a mobile company amounting to Rs.2968/- as against a usage of only Rs.23.57/- is enclosed.

4. Normally, one lands in a foreign country, he can purchase a SIM card of that particular country right away at the airport at a very nominal rate by providing a copy of the Passport. The said SIM card can also be recharged at a very nominal rate.

5. Keeping into consideration the fact that we have to save the expenditure of the exchequer and also of the Government employee, it is requested that the above facts may kindly be disseminated to all the officials of the central Ministries/Departments and the offices under their administrative control as a matter of caution.

15.2.11.15
@Anand
25/11/16

J3 (VKB) / Sr DDG/A

Chd
(Anurag Srivastava)
Deputy Secretary
Tele: 23362325
e-mail: srivastava.a@nic.in

To
The Joint Secretaries (Admn.) of all the Ministries/Departments
Joint Secretary(Admn.),
Department of Health Research,
Indian Council of Medical Research
Ansari Nagar, New Delhi-110029.

20/10
ADG(A) / charge
21/10/16

A0/Admn

1 NO 868A-II
26/10/2016

YOUR BILL

Serial No. 000 29

GOVERNMENT OF INDIA

Code No. 1410761

INDIAN COUNCIL OF MEDICAL RESEARCH
Ministry Of Personnel, Public

Account Code: 1536335

DEPARTMENT/OFFICE - INDIAN COUNCIL OF MEDICAL RESEARCH

Your Matrix 17099867245

Sardar Patel Bhawan, Sector 1

Country: China

ORIGINAL

Man, New Delhi

EXCHANGE ORDER

Must be Exchanged for Ticket

Central Delhi - 110001

Air-India International/Indian Airlines

Phone : 9811657332

Agreement No.: T1001992035

Bill No.: CHN5617138

Bill Date: 30-Sep-16

Due Date: 19-Oct-16

Payment Mode: Cheque

Period: 30-Aug-16 to 29-Sep-16

To User: Anurag Srivastava

New Delhi

Service Tax No: AAECM5169MSD001

In Exchange of this order, please issue the under mentioned details to the passenger (s) named below and forward your bill

to...RMN312 ICN FOR V. RAMALINGASWAMI BHAWAN, ANSARI MARG, NEW DELHI AAECM5169M

* CHN 5 6 1 7 1 3 8 / C H Q / 1 5 3 6 5 3 5 *

Mentioned hereunder in detail:

BRING BACK EVERYTHING VALUABLE

INCLUDING THE HOTEL VAT YOU'VE SPENT ABROAD

No.	Name	Contact Address	Sector in Detail		Service No.	Date of Travel	Excess Baggage allowed Lbs/Kilo	Reference (Veg. or Non-Veg.)	Information e.g. Offici./ Tourist
			From	To					
1.	Dr. Rashmi Arora	9999652341 arorar@icmr.org.in	DELHI	PUNE	AI853	21/09/2016			BUSINESS CLASS
	*Line Rental	copy to : renura2006@yahoo.com	21 Sep	2016 to 26 Sep	AI677	199/25/09	29.85	2357.16	
	*Setup Fee			MUMBAI		9/2016	1.44	113.85	
	Total Fixed Charges			DELHI			208.61	31.29	₹ 2471
	Usage Charges								₹ 23.57
	Sub Total								₹ 2494.58
	Service Tax at 14.00%								₹ 349.24
	Swachh Bharat Cess @ 0.5%								₹ 12.47
	Krishi Kalyan Cess @ 0.5%								

FOR THE USE OF AIR-INDIA INTERNATIONAL/INDIAN AIRLINES CORPORATION

Issued in connection with Ticket No. 0821829858

By

From To

Date of Travel

Account of Fare (s) INR 60655

Excess Baggage Charges

Others

Office of issue

Signature with

Rubber Stamp

Designation

Date of issue

Tele. No. (s)

Note: There may be usage made during the bill period which is not reflecting in your current invoice; any such usage will be invoiced and charged for at a later date.

*This is a computer generated invoice and requires no signature.

to pay your matrix bill using

