



ICMR-National Institute for Research in Reproductive and Child Health, Jahangir Merwanji Street, Parel, Mumbai-400012
Department of Health Research, Ministry of Health & Family Welfare, Govt. of India
Phone:022-24192134/2135 Email: stores@nirrch.res.in

Tender No. B/13012/05/2023-24

May 28, 2024

Subject: **Non Comprehensive Annual Maintenance Service Contract (AMSC) for Biosafety Cabinet (Thermo Make)**

Due Date: **18th June 2024**

Sir / Madam,

The Institute is interested in the Non Comprehensive Annual Maintenance Service Contract (AMSC) for Biosafety Cabinet (Thermo Make) **as per the details mentioned in Scope of work**. If you can provide Non Comprehensive AMSC send us your quotation in a sealed cover, super-scribed with our tender number, due date and subject, so as to reach this Institute well before the above due date.

While submitting your tender, the terms and conditions specified overleaf viz. 1 to 17 may please be carefully observed. Tenders are liable to be ignored if any of these conditions are not complied with.

The tender ID on CPPP portal is 2024_DoHR_757966

**Sd/-
DIRECTOR**



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Details of Non-Comprehensive Annual Maintenance Service Contract (Non-CAMSC) of Biosafety Cabinet (Thermo Make) of the ICMR-NIRRCH

Sr No	Description of Eqpt	Make/Model	Qty	Dept	Sr No
1	Biosafety cabinet class	LA2-4A1 CLASS2A2 THERMO BSC 109640- 573018000A2	1	TOXI	2009-3921
2	Biosafety cabinet TYPE A2	THERMO	1	CSB	109646-580

Prospective Bidders may visit the ICMR-National Institute for Research in Reproductive and Child Health, J. M. Street, Parel, Mumbai-400012 and inspect the equipments prior to submission of bid

Scope of work for Non-Comprehensive AMC of Biosafety Cabinet (Thermo Make)

1. For Non comprehensive type of contract will include the labour charges without any parts. Parts will be quoted at extra costing basis.
2. Two PM visits in one year and ALL breakdown calls. On all days includes bank holidays and weekends also.
3. Service call to be attended on the same day when call is registered.
4. Technical support on site as well as online/on phone.
5. PM preventive maintenance includes lubrication, periodic maintenance activities, tuning, defrosting and calibration, functionality checks and filters cleaning all the activities related to satisfactory performance of equipment.
6. Nonfunctional parts to be replaced with new genuine/Original parts on chargeable basis. The defective parts can be picked up by CMC holder company arranging for transport cost/packing etc.
7. Consultation or training to assist customers development/Analysis of software, protocols to be provided by CMC holder company Engineer.
8. The AMC provider company will visit and inspect the machine thoroughly and check the functionality after that they will quote the charges for comprehensive AMC contract.
9. Machine AMC has to be taken over in as it is condition and should be handed over at the end of contract period in fully functional condition. Before quoting the AMC charges a site visit is must to ascertain the working condition of equipment before entering into CMC.
- 10.The AMC holder company will tie up with the OEM company for replacement of faulty parts with genuine certified parts only.
- 11.Service to be provided 24X7 all 365 days in a year.
- 12.AMC payment will be done after end of one quarter and after the service is certified as satisfactory by the in-house Technical Officer Instrumentation and HOD of the end user dept.
- 13.If service is delayed from AMC provider company or supply of non functional part is delayed then that amount of time period will be extended in CMC time period without any additional cost to Institute.
- 14.AMC holder company will bear all the charges for transportation, taxes, freight, customs clearance, custom duty, any new taxes due under any law for supply of spares imported make or indigenious.
- 15.The AMC provider company will not subcontract this to some third party.

- 16.The AMC holder company should have a service setup located within Mumbai region.
- 17.AMC will include one time calibration charges for temperature.